

Appendix 1: Resident Survey Question Set

Question 1: Demographic information

What is your postcode?

Question 2: Satisfaction with the local area

Overall, how satisfied, or dissatisfied are you with your local area as a place to live?

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know (Do not read out, but interviewer can code)

Question 3: Satisfaction with the local authority

Overall, how satisfied, or dissatisfied are you with the way Newark and Sherwood District Council runs things?

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know (Do not read out, but interviewer can code)

Question 4: Value for money

To what extent do you agree or disagree that Newark and Sherwood District Council provides value for money?

- Strongly agree.
- Tend to agree.
- Neither agree nor disagree
- Tend to disagree.
- Strongly disagree.
- Don't know (Do not read out, but interviewer can code)

Question 5: Council responsiveness

To what extent do you think Newark and Sherwood District Council acts on the concerns of local residents?

- A great deal
- A fair amount
- Not very much
- Not at all
- Don't know (Do not read out, but interviewer can code)

Question 6: Informed about the council.

Overall, how well informed do you think Newark and Sherwood District Council keeps residents about the services and benefits it provides?

- Very well informed
- Fairly well informed
- Not very well informed
- Not well informed at all
- Don't know (Do not read out, but interviewer can code)

Question 7: Advocacy

On balance, which of the following statements comes closest to how you feel about Newark and Sherwood District Council?

- I speak positively of the council without being asked.
- I speak positively of the council if I am asked about it.
- I have no views one way or another.
- I speak negatively about the council if I am asked about it.
- I speak negatively about the council without being asked.
- Don't know (Do not read out, but interviewer can code)

Question 8: Community identity

How strongly do you feel you belong to your local area?

- Very strongly
- Fairly strongly
- Not very strongly
- Not at all strongly
- Don't know (Do not read out, but interviewer can code)

Question 9: Community safety after dark

How safe or unsafe do you feel when outside in your local area after dark?

- Very safe
- Fairly safe
- Neither safe nor unsafe
- Fairly unsafe
- Very unsafe
- Don't know (Do not read out, but interviewer can code)

Question 10: Community safety during the day

How safe or unsafe do you feel when outside in your local area during the day?

- Very safe
- Fairly safe
- Neither safe nor unsafe
- Fairly unsafe
- Very unsafe
- Don't know (Do not read out, but interviewer can code)

Question 11: Trust in the council

How much do you trust Newark and Sherwood District Council?

- A great deal
- A fair amount
- Not very much
- Not at all
- Don't know (Do not read out, but interviewer can code)

Question 12: Satisfaction with services

I would like you to tell me how satisfied or dissatisfied you are overall with the council's services.

- Very satisfied
- Fairly satisfied
- Neither satisfied nor dissatisfied
- Fairly dissatisfied
- Very dissatisfied
- Don't know (Do not read out, but interviewer can code)

Question 13: Community cohesion (ethnicity)

To what extent do you agree or disagree that your local area is a place where people from different ethnic backgrounds get on well together?

- Definitely agree.
- Tend to agree.
- Neither agree nor disagree
- Tend to disagree.
- Definitely disagree.
- Don't know (Do not read out, but interviewer can code)
- Too few people in local area (This should be treated the same as 'don't know' both when asking the question and when reporting results)
- All the same ethnic background (Also treated the same as 'don't know')

Question 14: Community cohesion

To what extent would you agree or disagree that people in this local area pull together to improve the local area?

- Definitely agree.
- Tend to agree.
- Neither agree nor disagree
- Tend to disagree.
- Definitely disagree.
- Nothing needs improving (This should be treated the same as 'don't know')
- Don't know (Do not read out, but interviewer can code)

Question 15: Anti-social behaviour

Thinking about this local area, how much of a problem do you think each of the following are....

- a) Noisy neighbours or loud parties
- b) Rubbish or litter lying around.
- c) Vandalism, graffiti and other deliberate damage to property or vehicles.
- d) People using or dealing drugs.
- e) People being drunk or rowdy in public places.
- f) Groups hanging around the streets.

Response scale:

- A very big problem
- A fairly big problem
- Not a very big problem
- Not a problem at all
- Don't know/No opinion (Do not read out, but interviewer can code)